





alintaenergy

**7 Site Address**

This is the address where your gas is consumed.

**8 NMI and Meter Number**

This is your NMI (National Meter Identifier) and your meter number. The numbers are used to identify your electricity connection point and measure your consumption.

**9 Average Daily Cost**

This is based on your rate and average daily usage.

**10 Average Daily Usage**

This is your average daily usage.

**11 Energy Charges**

This line summarises the total energy usage the site has consumed during this billing period and includes the price per kWh (kilowatt hour).

**12 Network Distribution and Transmission Charges**

These charges have been passed-through by the network provider.

**13 Other Charges**

These are additional charges as agreed in your retailer contract.

Electricity Account		Page 2/4	
<b>7</b> Site Address	1 SAMPLE ST, PERTH WA	Average Daily Cost	\$41.03
NMI	80010101239	Average Daily Usage	116.667
Meter number	0211010111	Account number	80001235
Usage Period	01/11/2014 to 30/11/2014	Invoice number	70001235
Bill days	30		
Total Consumption	3500		
<b>Electricity Charges</b>			
Charge	Quantity	Price	Amount (ex. GST)
<b>11</b> Energy Charges			
Off Peak Energy	1500 kWh	5.5000 c/kWh	\$82.50
Peak Energy	2000 kWh	8.5000 c/kWh	\$170.00
<b>12</b> Network Distribution Charges			
Fixed Demand Charge (0 to 300)	30 Days	8.6694 \$/Day	\$260.08
Variable Demand Charge (0 to 300)	900 kVA	52.0880 c/kVA	\$468.79
LV Metering Charge	30 Days	2.2915 \$/Day	\$68.74
Discount			\$171.81 CR
<b>13</b> Network Transmission Charges			
Variable Demand Charge (0 to 300)	900 kVA	23.3750 c/kVA	\$210.38
Discount			\$49.59 CR
<b>13</b> Other Charges			
Retail Service Charge	30 Days	1.9900 \$/Day	\$59.70
<b>Sub-Total</b>			<b>\$1,118.92</b>
<b>GST</b>			<b>\$111.89</b>
<b>Total (inc. GST)</b>			<b>\$1,230.81</b>
<b>Important Information</b>			
<p><b>Having Difficulty Paying</b> - Please call Alinta Energy on 13 13 58 before the due date in order to discuss alternative options.</p> <p><b>Interest Charges on Overdue Accounts</b> - An interest charge will be applied to overdue accounts.</p> <p><b>Adjustment to Prices</b> - If provided in your contract, the prices charged in this invoice have been adjusted. Adjustments provided for under the contract include movements in the Consumer Price Index, adjustments in network charges and changes in law. Please call Alinta Energy on 13 13 58 for more information.</p> <p><b>Service Standards</b> - When your electricity retailer or distributor fails to meet certain service standards, such as reconnection, wrongful disconnection and query or complaint response timeframes, you may be entitled to receive a payment under Part 14 of the Code of Conduct for the Supply of Electricity to Small Use Customers and under other state legislation. If you believe you may be eligible to receive such a payment, please call Alinta Energy on 13 13 58.</p> <p><b>Complaints and Disputes</b> - Alinta Energy has a dispute resolution system in place to ensure your complaint is dealt with fairly and efficiently. Should you have a complaint please contact us on 13 13 58. In the event you are not satisfied with the resolution, you are entitled to contact our Customer Care department on 94863515. If the complaint cannot be resolved it may be referred to the energy industry ombudsman on 1800 754 004.</p>			